



Prosper, Texas- May 13, 2009

The Town of Prosper to Begin 9-1-1 Dispatch Services through a new Communication Center

Currently, the Town of Prosper Police and Fire Departments utilize the City of Frisco for 9-1-1 dispatch services. Radio communication for the Town's Public Safety Emergency Service personnel is provided through the City of Plano system. Due to technology upgrades to these services by both Frisco and Plano, the cost charged to the Town for dispatch and radio communications will increase. Additionally, after January 1, 2010 the Plano radio system will no longer be available for use by the Town of Prosper.

As a result of these technological changes, increased costs, and discussions for the past year on this subject, the Town Council on April 28, 2009 during their regularly scheduled Town Council Meeting, voted to move forward with creating a emergency communication center for Town Police and Fire dispatch services. This decision means that the residents of Prosper will be served directly by a new Town of Prosper dispatch and communication center. Additionally, residents will have 24/7 access to emergency service personnel through the Dispatch/9-1-1 Communication Center.

The Dispatch and Communication Center will be located at 121 W. Broadway Suite D, in the Police Administrative office. In order to accommodate the new Center, some remodeling and security enhancements will be constructed in the building.

Staff for 9-1-1 Dispatch operations will included a Communications Manger and five Dispatchers.

The Town's Dispatch and Communications Center should be fully operational by November 30, 2009.

Additional information on the Dispatch and Communications Center is available by contacting either Police Chief McFarlin at 972-347-9002 or Fire Chief Tucker at 972-347-2424.

For more information contact:
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