



Utility Billing  
P.O. Box 307  
121 W. Broadway  
Prosper, TX 75078  
Phone: 972-346-2640  
Fax: 972-346-9335

### Application for Senior Affordability Discount and Penalty Exemption

Date: \_\_\_/\_\_\_/\_\_\_ Do you own or rent the property for this account? Owner \_\_\_ Renter \_\_\_

Email: \_\_\_\_\_

**Name:** \_\_\_\_\_  
(First Name, Middle Initial, Last Name)

**Service Address:** \_\_\_\_\_

**Phone Numbers:** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
(Home Phone) (Alternate Number) (Alternate Number)

**Date of Birth:** \_\_\_/\_\_\_/\_\_\_ **Drivers License #:** \_\_\_\_\_ **State:** \_\_\_\_\_

Please select one or both of the options below based on your qualifications.

\_\_\_ **Senior Citizen:** Senior citizen account holders who qualify are entitled to receive a credit for storm drainage charges and the first two thousand (2,000) gallons of water included as part of the minimum bill for an indoor residential account. To be eligible, the customer must be the listed account holder age sixty-five (65) or older, complete an application for the discount, provide proof of age on a valid Unites States or State ID and not be receiving the senior affordability rate on any other Town of Prosper account.

\_\_\_ **Penalty Exempt:** Late payment penalties shall be waived for any account holder, on that customer's residential utility bill, upon request and presentation of adequate proof that the customer is either:

- At least age sixty-five (65) and the recipient of social security or other bona fide retirement benefits

**OR**

- Is totally disabled.

Please list the documents presented to support your request(s).

**Documents Attached:** \_\_\_\_\_

By signing, I confirm that I meet the eligibility requirements as selected above.

**Signature of Applicant:** \_\_\_\_\_

**For Office Use Only:**  
**Accepted By:** \_\_\_\_\_ **Date:** \_\_\_/\_\_\_/\_\_\_  
**Verified?**  **Entered on Customer's Account?**