

How do I report a street light out?

There is two ways to report the street light problem; the first way is to call the provider (Oncor Electric or Coserv Electric), or you can report this to Public Works.

To report the problem to Public Works

Call 972-347-9969; please provide address and provider if known or street location.

E-mail frank.jaromin@prospertx.gov with the problem and address or street location.

Fax 972-347-3579 with the problem and address of street location

To report to Coserv Electric

Call 1-940-321-7800, you will be asked to provide the town and address of the repair.

E-mail Sashford@coserv.com or coservelectric.com/services/Outages/SLOutage.aspx and provide the town and address of the repair, please copy Public Works at frank.jaromin@prospertx.gov on this so we can follow up.

To report to Oncor Electric

Call 1-888-313-4747, you will be asked to provide the town and address of the repair. Please copy Public Works 972-347-9969 or by e-mail frank.jaromin@prospertx.gov on this so we can follow up.

E-mail by using this link <http://www.oncor.com/community/streetlights/form.aspx>

Public Works uses the above process in reporting to the utility providers. By including Public Works on the notification we can track the complaints and possible trends in the street lighting.