# Fire November 2023 Activity

	Nov-22	Nov-23	Monthly Increase Decrease %	Fiscal YTD Oct 2022 - Nov 2022	Fiscal YTD Oct 2023 - Nov 2023	Fiscal YTD Increase Decrease %
Fire Calls	7	3	**-57%**	14	11	**-21%**
Rescue & Emergency Medical Services	204	199	**-2%**	407	404	**-1%**
Hazardous Condition	23	11	**-52%**	43	23	**-47%**
Service / Good Intent	106	115	**8%**	222	263	**18%**
False Alarm & False Calls	35	23	**-34%**	60	67	**12%**
Other Incidents	5	2	**-60%**	22	9	**-59%**
TOTAL CALLS	**380**	**353**	**-7%**	**768**	**777**	**1%**

Year to Date Calls for Service

- Other Incidents 0.57%
- Fire Calls 0.85%
- False Alarm & False Calls 6.52%
- Service / Good Intent 32.58%
- Rescue & Emergency Medical Services 56.37%
- Hazardous Condition 3.12%
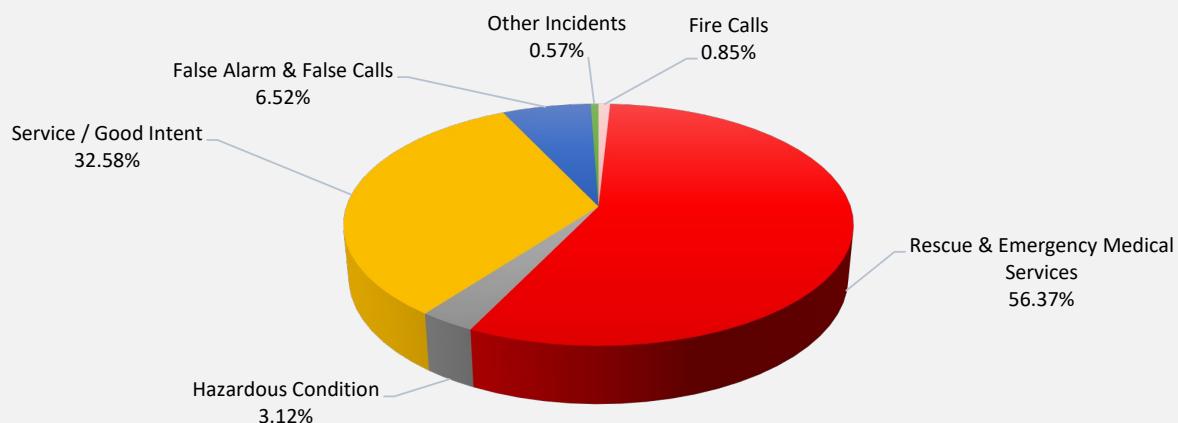
Monthly Calls for Service

Nov-22 ■ Nov-23

	FIRE CALLS	RESCUE & EMERGENCY MEDICAL SERVICES	HAZARDOUS CONDITION	SERVICE / GOOD INTENT	FALSE ALARM & FALSE CALLS	OTHER INCIDENTS	TOTAL CALLS
Nov-22	7	204	23	106	35	5	380
Nov-23	3	199	11	115	23	2	353
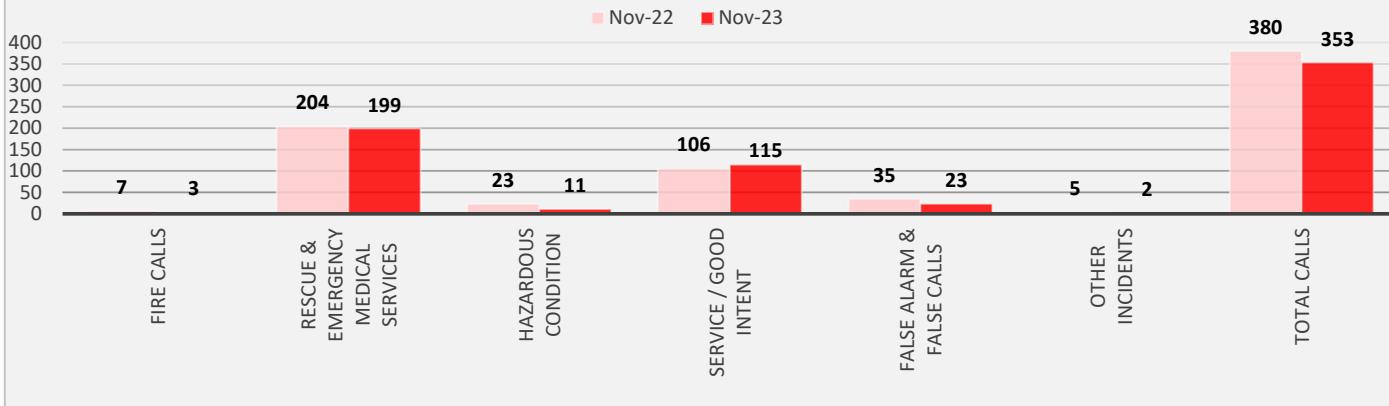
PROSPER FIRE RESCUE

Total Calls per Month

Legend: ◆ FY 2023 ■ FY2024

- OCT: 424, 388
- NOV: 380, 353

(Y-axis: 0 to 450 in increments of 50)
(X-axis: OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP)

Overlapping Calls

Legend: ◆ FY 2023 ■ FY 2024

- OCT: 45%, 39%
- NOV: 42%, 39%

(Y-axis: 36% to 46% in increments of 2%)
(X-axis: OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP)
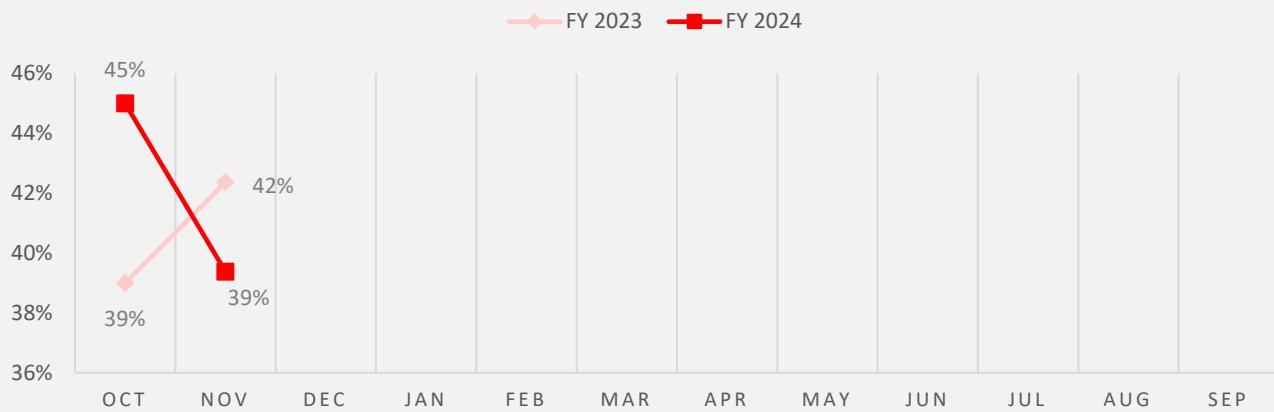
Fiscal Year Calls for Service

Legend: ■ Fiscal YTD   Oct 2022 - Nov 2022   ■ Fiscal YTD   Oct 2023 - Nov 2023

Category	Oct 2022 - Nov 2022	Oct 2023 - Nov 2023
FIRE CALLS	14	11
RESCUE & EMERGENCY MEDICAL SERVICES	407	404
HAZARDOUS CONDITION	43	23
SERVICE / GOOD INTENT	222	263
FALSE ALARM & FALSE CALLS	60	67
OTHER INCIDENTS	22	9
TOTAL CALLS	768	777

(Y-axis: 0 to 900 in increments of 100)
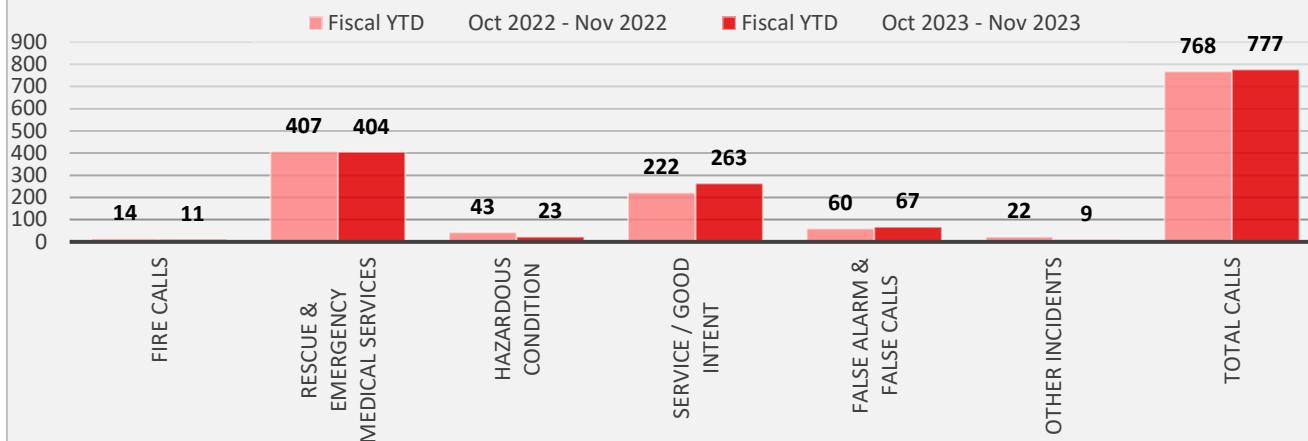
Fire Department Response Time Average
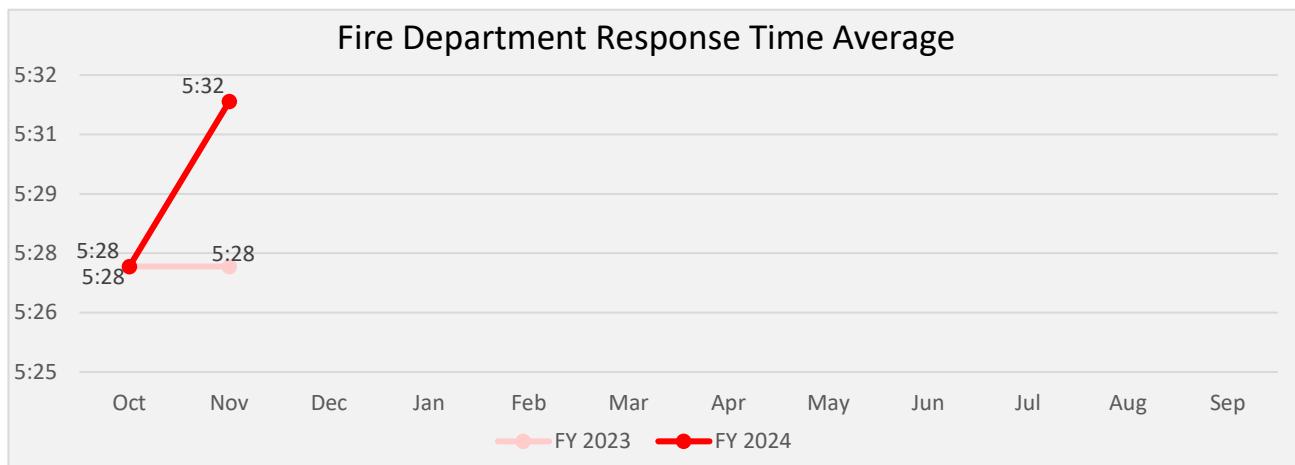

*FD Response Time
Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.

Total Response Time Average
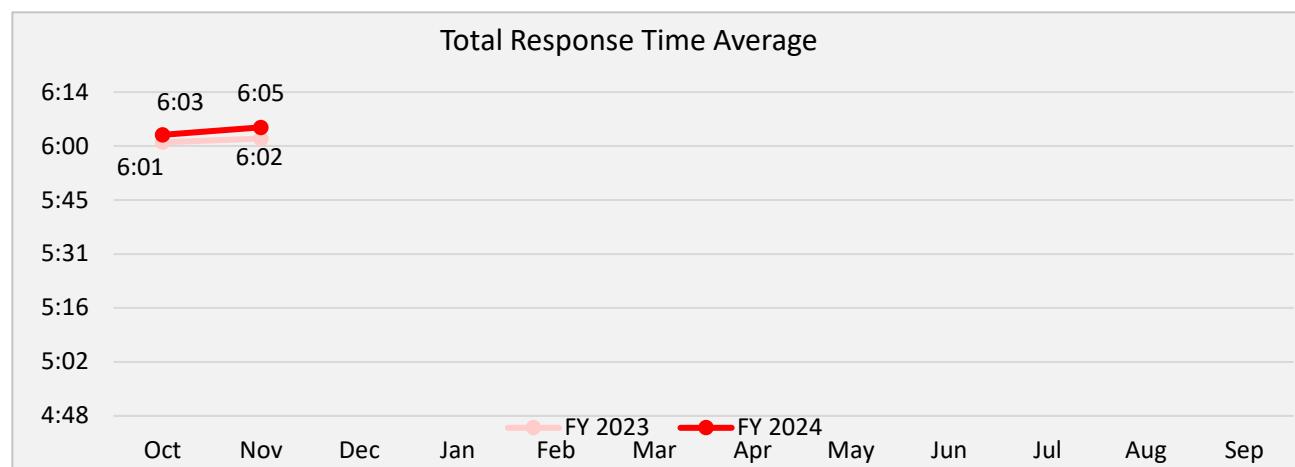
*Total Response Time
Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.

Total Response Time 90th Percentile
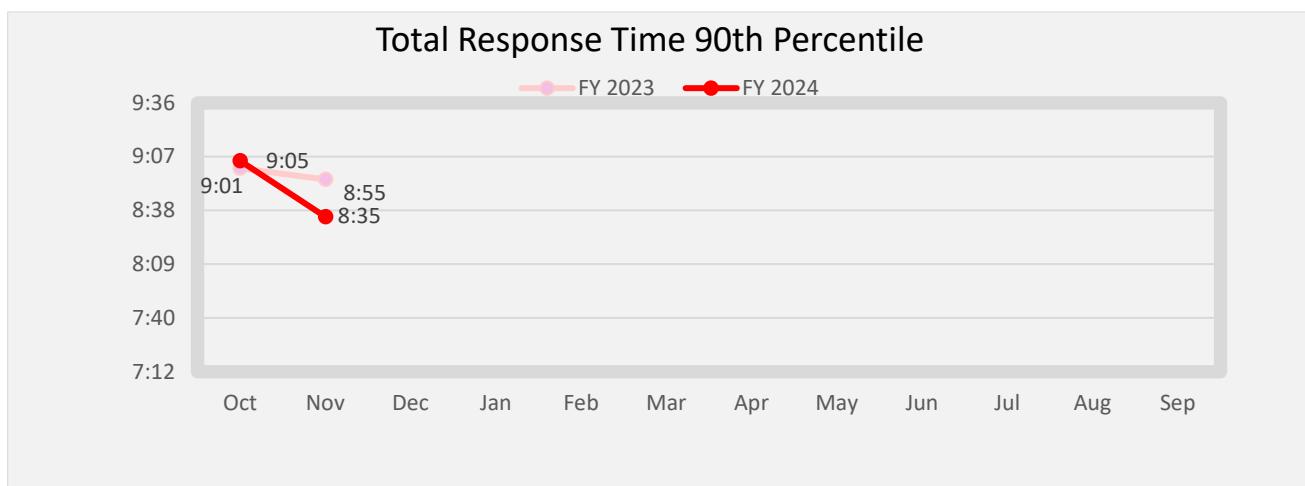
*90th Percentile
Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE

Current Month Aid Responses by Department

Aid Received
- Little Elm: 1
- Frisco: 1

Aid Given
- McKinney: 2
- Little Elm: 1
- Frisco: 21
- Celina: 5
- Aubrey: 4

Legend: Aubrey | Celina | Frisco | Little Elm | McKinney

Monthly Training Hours

- OCT: 3614
- NOV: 2587
- DEC:
- JAN:
- FEB:
- MAR:
- APR:
- MAY:
- JUN:
- JUL:
- AUG:
- SEP:
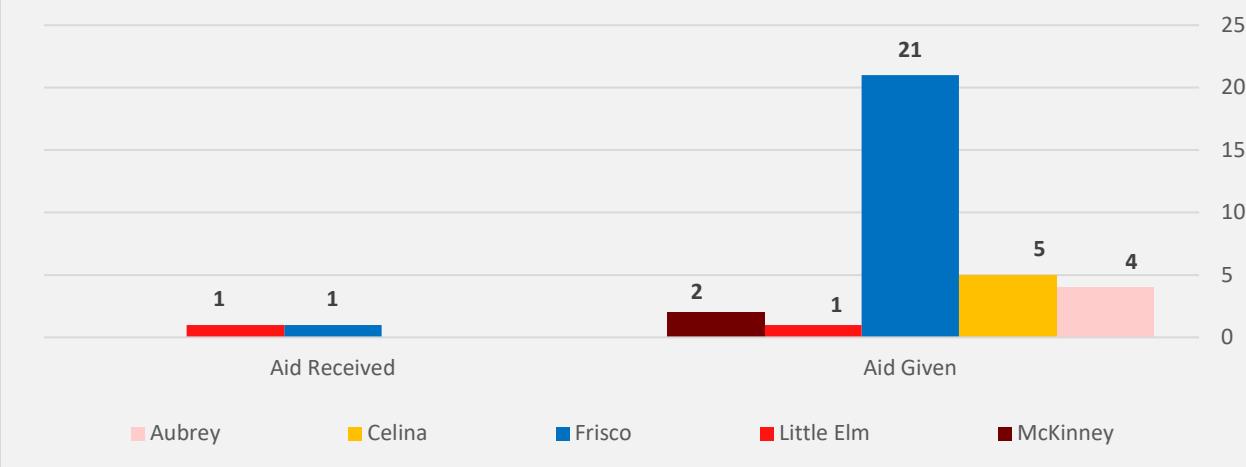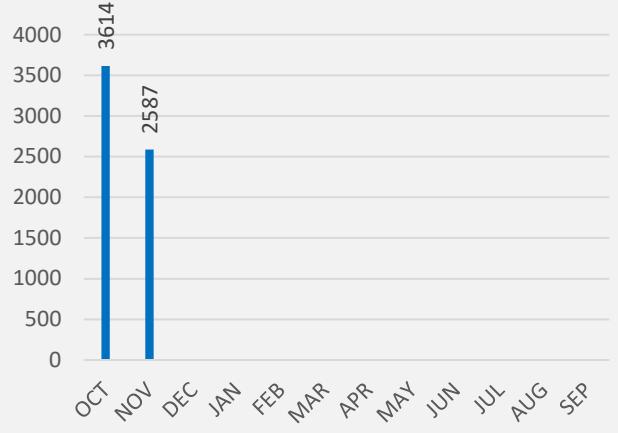
Monthly Property Loss

- Nov-23: $1,000
- Nov-24: $20,000
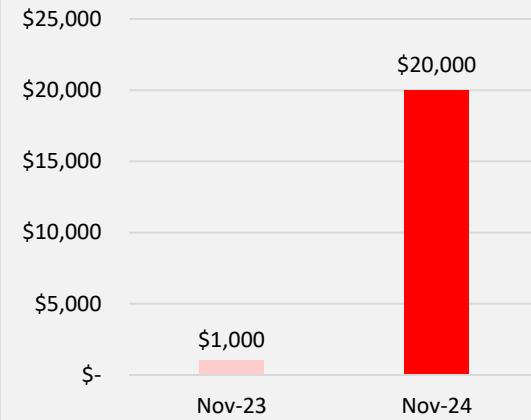
Public Relations/ Education

Category	Value
COMMUNITY EVENT / PARADE	1
CPR CLASS	1
FIRE SAFETY / PREVENTION	2
STATION TOUR	6
PUBLIC RELATIONS	1
CLOWN PROGRAM	8
SMOKE DETECTOR BATTERY REPLACEMENT	5
BIRTHDAY DRIVE BY	1
CAR SEAT INSTALLATION	4