

Welcome to the February 13, 2024, Prosper Town Council Work Session

Call to Order/Roll Call

Agenda Item 1.

Receive an update regarding the solid waste transition. (RBS)

Recognition of the Town Transition Team

- Transitioning of all commercial and residential customers required careful coordination with Republic, CWD and the Town:
 - Swapping 28,000 CWD containers for 28,000 Town of Prosper containers (56,000 containers on the move)
 - Extensive communication with citizens regarding new service and container swap-out
 - Open communication between team members to resolve problems real-time

Transition Team

Utility Billing: Norma Perez, Manager, Marsa Wages, Supervisor, Amy Haines, Solid Waste Rep. UB Customer Service Reps. Josie Ipina, Debby Wildes, Roxanne Garcia

Communications Team: Todd Rice, Wilson Haines, Devon Jett, Melissa Knaszak

Public Works: Luis Galvez, Streets Supervisor

Overview of the New Solid Waste Contract

- Awarded June 27, 2023, the contract:
 - Provides same basic services for trash, recycling and yard waste.
 - Add one time moving box pick up for new move ins.
 - Simplifies the dates for monthly bulk pick-up.
 - Household Hazardous Waste (HHW) will be converted from a once per year drop-off in Frisco to a once per year “at your door” pick up service.
 - Keeps rates as close to current levels but Solid Waste Fund is now self supporting.
 - Improves quality and dependability of both commercial and residential service.
 - Increase contract remedies for poor performance by increasing contract monitoring and contract compliance
- Or simply: **Provide Excellent Municipal Services**

Residential Results

In the first two weeks, results have been promising:

- Trash, recycling and yard waste routes are normally finished by mid-afternoon
- Learning curve was short as only a small number of residents were missed in the first week and they were picked up same day
- Monthly Bulk was also completed on schedule
- Compliments have been received by customers on speed of service and that emptied cans have their lids closed.

Initiatives for Commercial Service

We are using the transition to a new provider to improve the customer experience for our commercial citizens:

We will be adding a webpage providing information for commercial customers:

- Rates

- Ordinance requirements for enclosures

- Ordinance requirements regarding illegal dumping

Services offered by Republic:

- Gate opening and closure

- Uses of locks to prevent illegal dumping

- Republic App tracking truck location and pick up time

Pilot Program to Replace 95-gallon Commercial Carts

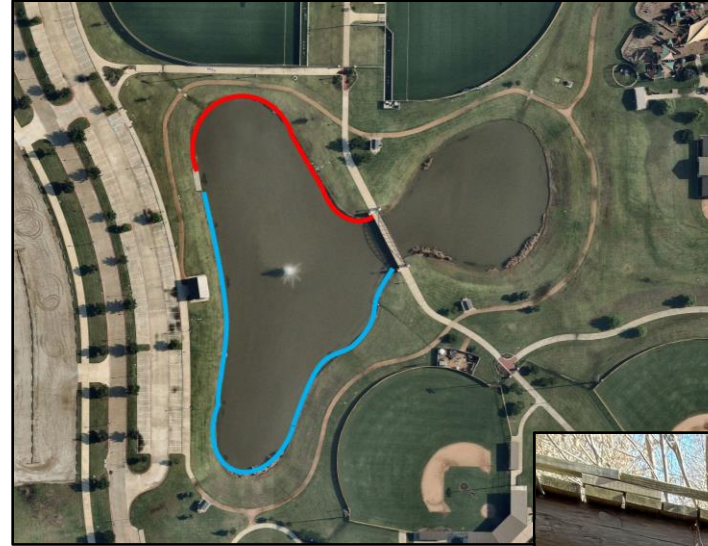
- Certain businesses due to the size of their lot, conversion from residential use or other reasons currently utilize 95-gallon carts. Most but not all of these businesses are in Old Town.
- For most, this works well but there are several restaurants or higher volume customers that would benefit from traditional commercial service.
 - An enclosure is currently being built to house shared containers for downtown businesses.
 - A pilot program is currently being rolled out to test the desirability of portable 4 yard plastic containers on casters with one container replacing 8 or more 95-gallon carts
 - If successful, staff would propose ordinance changes waiving enclosure requirements for certain restricted circumstances
 - Commercial customer must currently need four or more trash carts
 - 4 yard container must be stored on the side or back of property or screened
 - 4 yard container is able to be serviced away from the street (i.e. on the parking lot)

Agenda Item 2.

Receive an update regarding the Town's Capital Improvement Projects (CIP). (HW/DB)

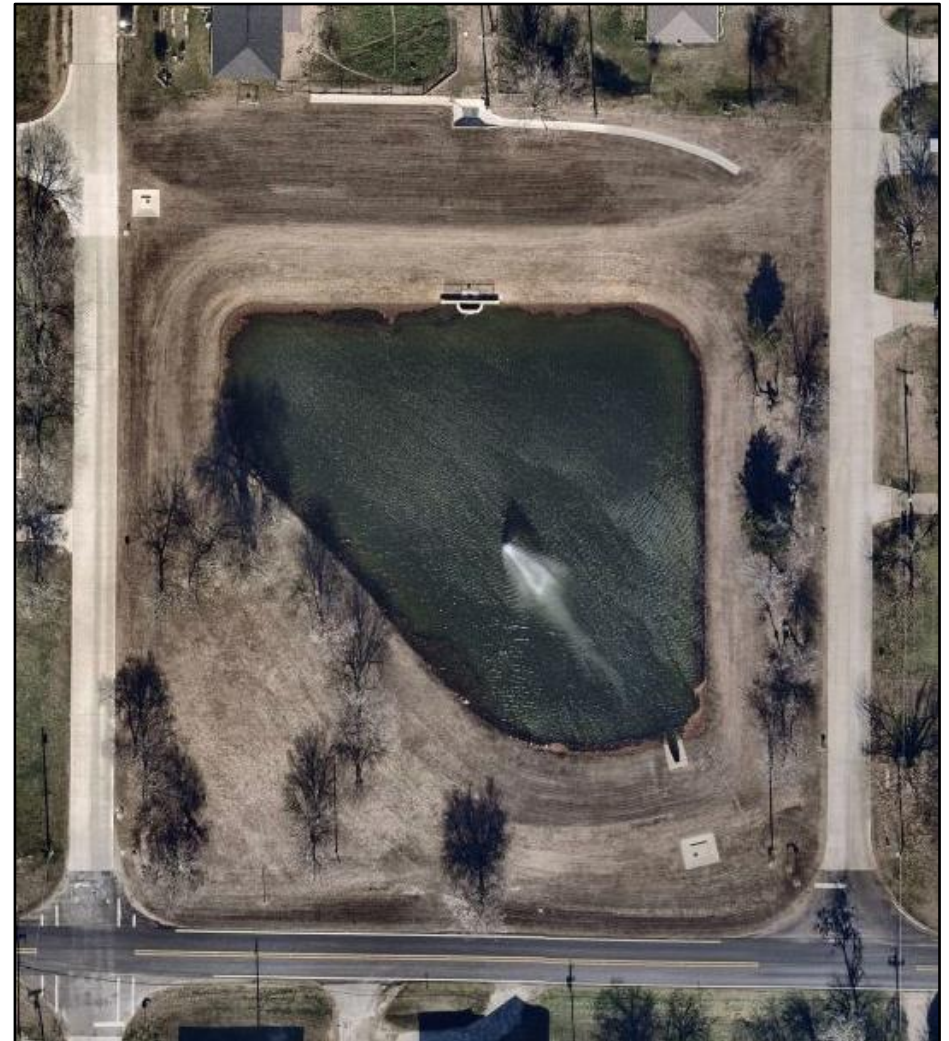
Erosion Control Projects

- CIP funding (\$473,000) was approved for erosion control improvements to the pond edge at Frontier Park. A more serious erosion issue has presented itself at the Doe Branch Property from recent rains / flooding.
- The CIP subcommittee funded an additional \$184,000 to remedy the Doe Branch erosion issue at the February 12 meeting.



Downtown Park Phase I

- Funding has been identified and approved for Phase I design. Resident input requesting a design for more passive recreation activities.
- The CIP Subcommittee approved the passive play strategy and requested the addition of a playground. \$250,000 in additional funding has been allocated to this project.
- The reduced scope plus playground changes the estimated cost for park development to approx. \$750,000.
- Design phase is scheduled to begin late FY2024.



Doe Branch Property Trail Connections

- Trail connections are needed along Fishtrap Road and between neighborhoods at the south end of the Doe Branch property.
- The two trail projects had been funded separately. On Feb 12, the CIP Subcommittee approved combining the two projects into one project which should help with project efficiencies.
- The Parks and Recreation Department has chosen Parkhill as the project consultant.



Executive Session

Section 551.087 – To discuss and consider economic development incentives and all matters incident and related thereto.

Section 551.072 – To discuss and consider purchase, exchange, lease or value of real property for municipal purposes and all matters incident and related thereto.

Section 551.074 – To discuss and consider personnel matters and all matters incident and related thereto.

Section 551.071 – Consultation with the Town Attorney to discuss legal issues associated with any agenda item.

Section 551.074 - To discuss appointments to the Upper Trinity Regional Water District Board of Directors, and all matters incident and related thereto.

Section 551.071 – To consult with the Town Attorney regarding legal issues associated with Code Enforcement activities and substandard structures, and all matters incident and related thereto.

The Town Council will reconvene after Executive Session.

Reconvene into Work Session

Adjourn