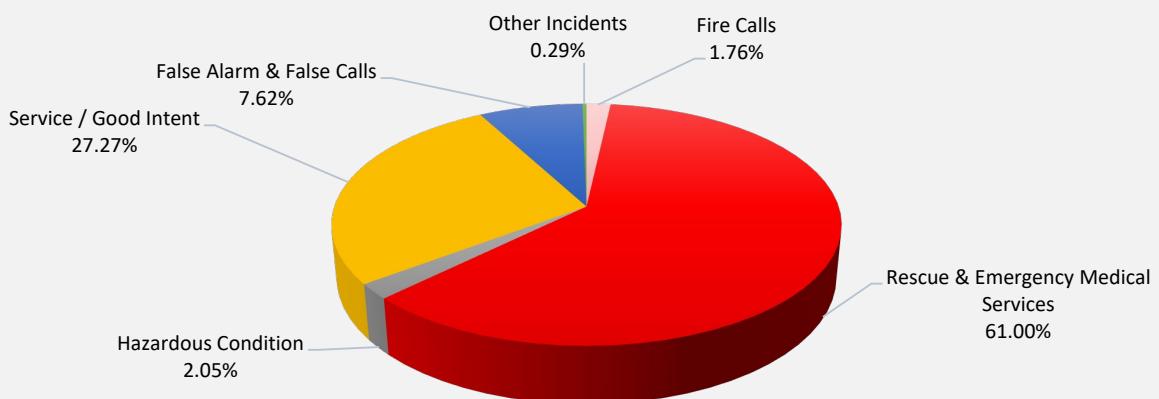




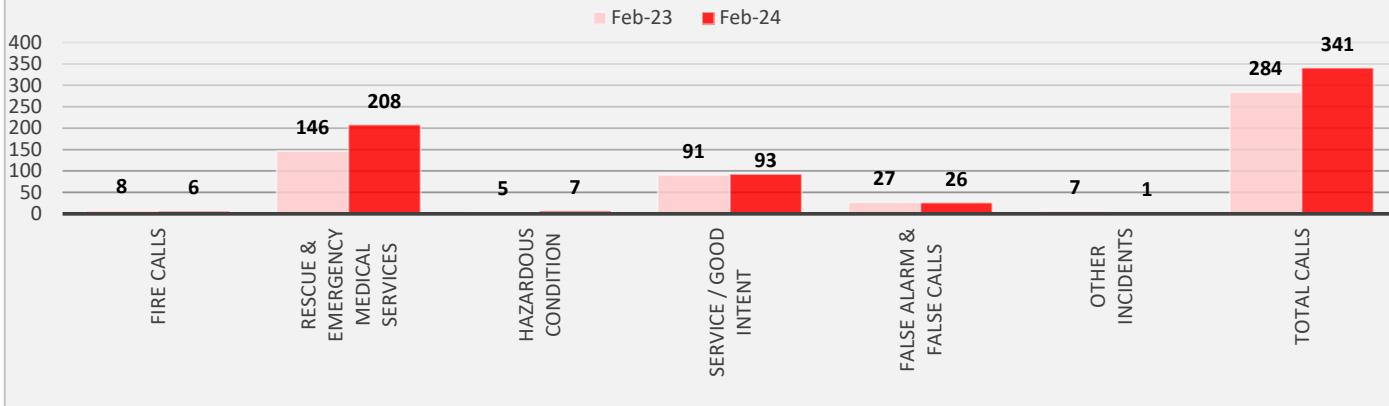
Fire February 2024 Activity

	Feb-23	Feb-24	Monthly Increase Decrease %	Fiscal YTD Oct 2022 - Feb 2023	Fiscal YTD Oct 2023 - Feb 2024	Fiscal YTD Increase Decrease %
Fire Calls	8	6	-25%	30	29	-3%
Rescue & Emergency Medical Services	146	208	42%	908	989	9%
Hazardous Condition	5	7	40%	74	61	-18%
Service / Good Intent	91	93	2%	581	641	10%
False Alarm & False Calls	27	26	-4%	164	189	15%
Other Incidents	7	1	-86%	33	13	-61%
TOTAL CALLS	284	341	20%	1790	1922	7%

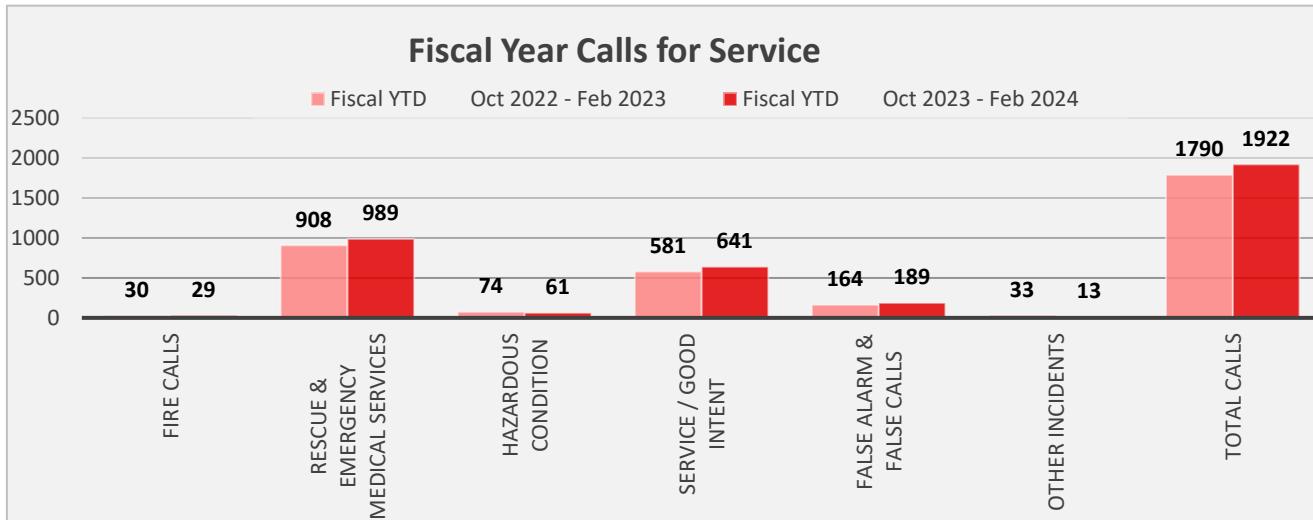
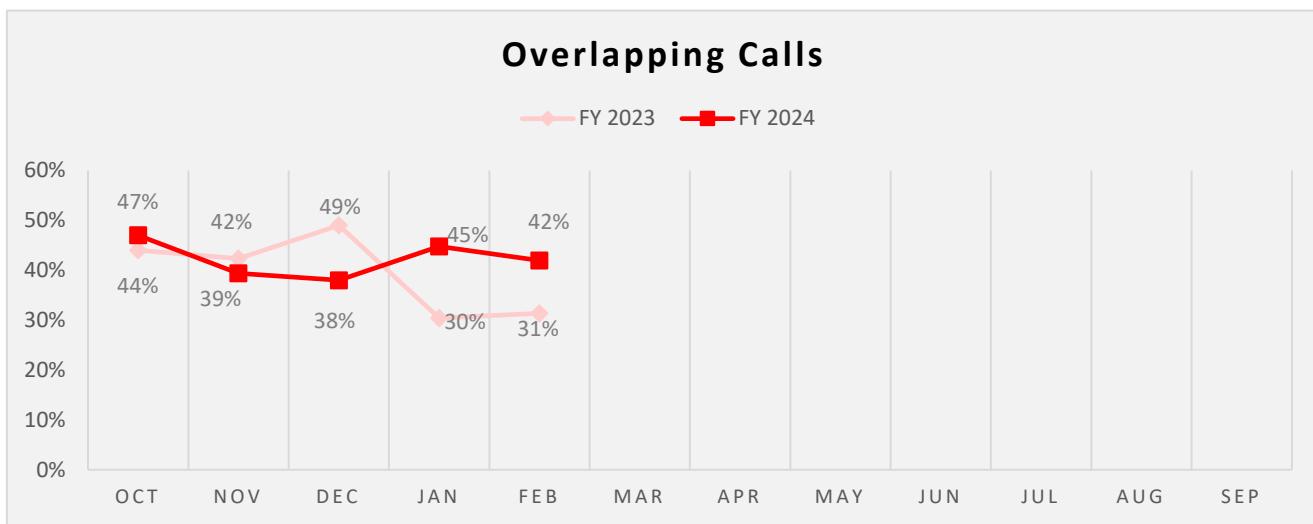
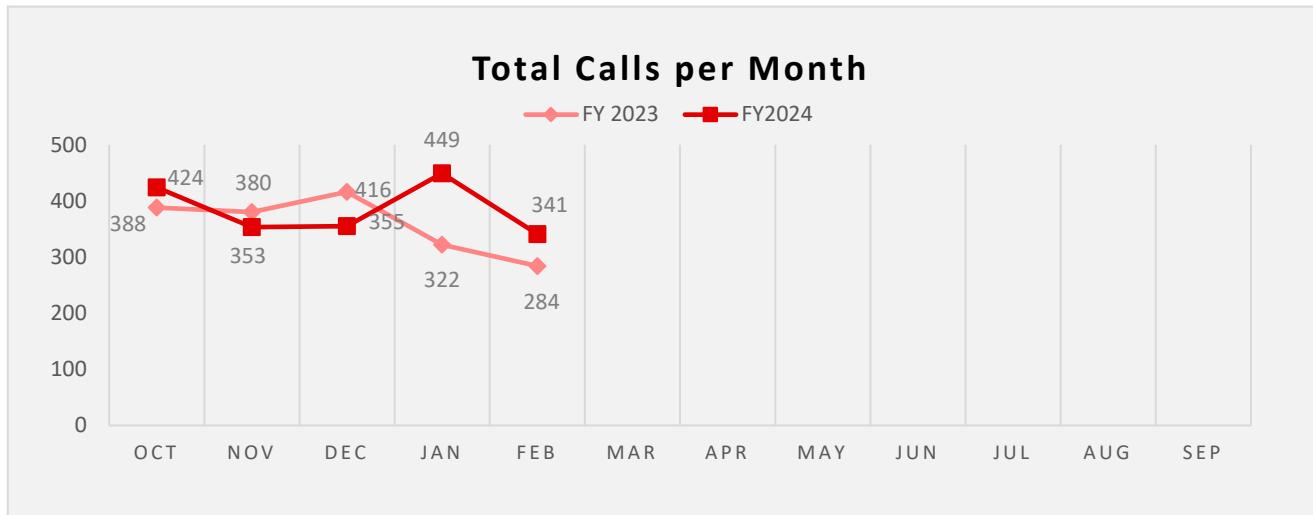
Year to Date Calls for Service



Monthly Calls for Service

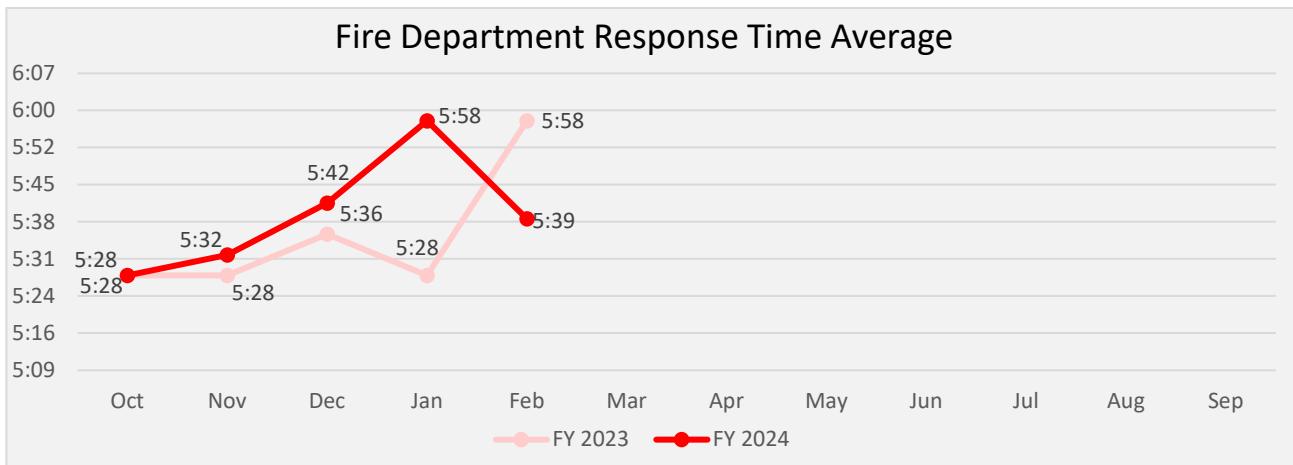


PROSPER FIRE RESCUE



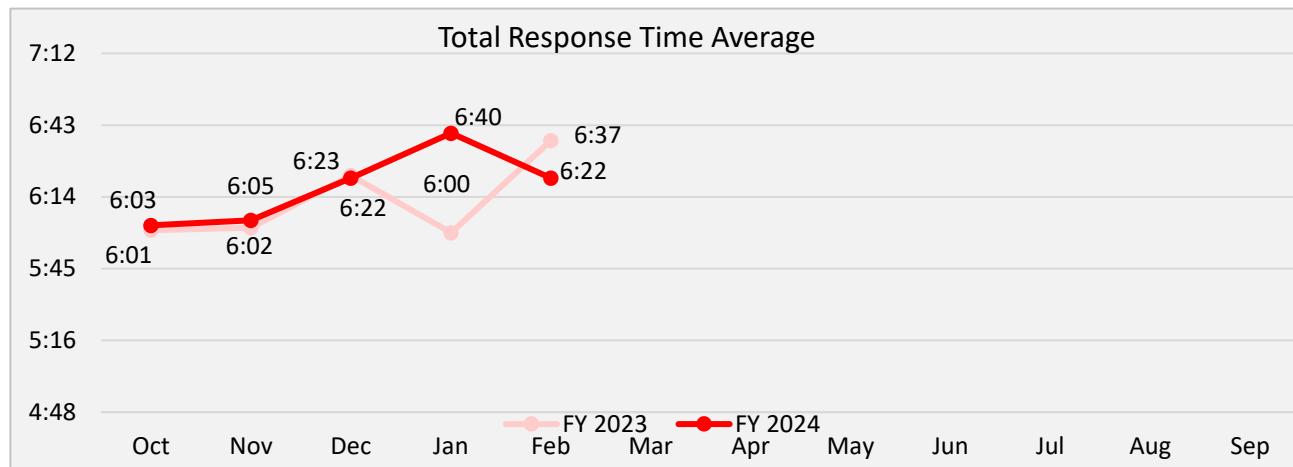
PROSPER FIRE RESCUE

"Response times are calculated using emergent calls inside Town Limits."



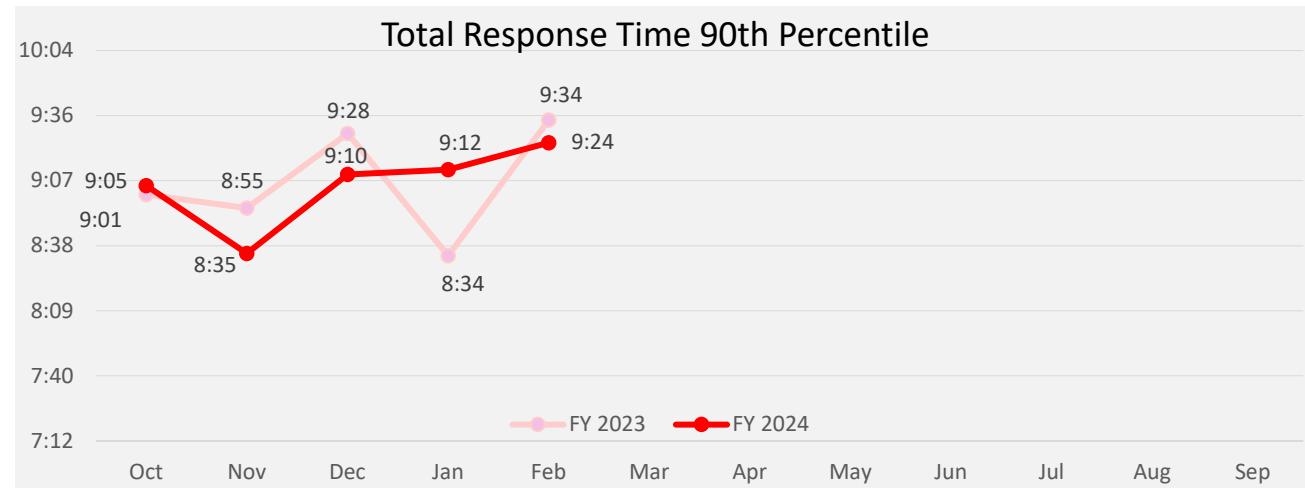
***FD Response Time**

Response time that is Dispatch to Arrival. This includes FD turnout time and travel time to the scene.



***Total Response Time**

Response time that is Alarm to Arrival. This included when the call was answered by dispatch to arrival on scene.



***90th Percentile**

Performance measurement is based on the 90th percentile which means that we find the time that occurs at 90% for the range of values being studied. If a 90th percentile baseline is reported as 6:42 (6 minutes, 42 seconds), that means that 90% of the response times were at or better than 6:42. One should avoid misinterpreting 90th percentile performance as meaning this is the performance that occurs 90% of the time.

PROSPER FIRE RESCUE

