



Impact of the Coronavirus on Our Operations

To Our Employer, Economic Development and Community Partners

With the continued spread of the coronavirus (COVID-19), we all find ourselves in uncharted territory. We are diligently listening to and following the advice of medical and government officials as the situation in our region and across the globe changes daily.

Our hearts go out to everyone whose health and livelihood have been impacted by this pandemic. The safety and well-being of our staff, customers, partners and communities are of the utmost importance to us.

We are taking action to help prevent the spread of the coronavirus while doing all we can to ensure our services remain accessible to all. While we are temporarily closing our 11 Workforce Solutions for North Central Texas workforce centers to the public to align with recommendations for small group gatherings and safe social distancing, we remain open for business.

We are fully committed to providing you with the level of responsiveness and service that you have come to rely on. In the coming days, you will hear from us as we dedicate ourselves to assessing and supporting your workforce needs in a customized way.

Here is what you can expect from us:

- **Frequent Communication** – by phone, videoconferencing and email rather than in person. We're doing our part to practice social distancing for the safety of all.
- **Reliable Insight** – that your value is still available. Whether it's labor market trends, wage data or other unique workforce insights, we're here to serve you.
- **Creative Solutions** – for service delivery that is affected by coronavirus precautions. You have our promise to work hard to find the best workaround for your business needs, such as matching job seekers impacted by reductions with employers who are currently hiring.
- **Readily Available** – workforce assistance, should you need it. If you are faced with the extremely difficult decision of adjusting your workforce due to coronavirus' impact on your operations, we can work alongside you to navigate the best possible outcome. For reference, Unemployment Insurance Benefits information can be found on the [Texas Workforce Commission](#) website.

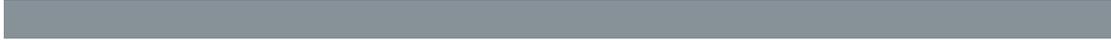
Information during this time is more critical than ever. We continue to closely monitor this evolving situation to assess how it may affect the way we serve you. You will receive updates from us as frequently as possible as developments unfold and as decisions are made about next steps.

With that in mind, we ask your understanding that the process for supporting you in the near-term will be modified to follow guidance from the World Health Organization, the Centers for Disease Control, and local government and health officials. For the latest information, please visit our [coronavirus information and updates page](#).

We're all in this together. Rest assured, you have our full support during this challenging time. Should you need to speak to us regarding any of our services, please contact us at employers@dfwjobs.com.

Sincerely,

Your Team at Workforce Solutions for North Central Texas



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