COVID-19 RESPONSE

RETAIL-TO-GO

Pursuant to Executive Order GA-16, issued on Friday, April 17, 2020, by Governor Greg Abbott, and effective at 12:01 a.m. on Friday, April 24, 2020, some retail businesses classified as "non-essential" in the original Stay-at-Home order will be able to provide "to-go" services with some restrictions.

EXAMPLES OF NON-ESSENTIAL RETAILERS THAT CAN RE-OPEN	Clothing stores - Shoe stores - Furniture stores - Appliance stores - Bookstores - Arts & Crafts / Hobby stores - Video Game stores - Home Decor stores - Health and Beauty Supply stores

Any "non-essential" business that will re-open using this "retail-to-go" system must follow these guidelines from the Texas Department of State Health Services for the safety of employees and customers:

- **CUSTOMERS WILL NOT BE ALLOWED INSIDE THE STORE**
- Customers may buy items from a retail store for pick-up, delivery by mail, or delivery to doorstep.
- All payments should be done over the phone or internet. If not possible, contact should be minimized.
- Purchased items should be delivered to the customer's trunk or backseat to minimize contact.
- Any items delivered to a house should be delivered to the front door. Delivery personnel are not allowed to enter a residence.

Employees of non-essential businesses that are re-opening using this "retail-to-go" system must follow these guidelines from the Texas Department of State Health Services:

- All employees must routinely wash hands, disinfect work areas, and maintain social distance.
- All employees must be checked before coming into the business for fever, a new or worsening cough, shortness of breath, sore throat, loss of taste or smell, and temperature at or above 100.0 degrees Fahrenheit. Employees with any of these symptoms should be sent home immediately.
- Upon entering the business, employees must wash or sanitize hands.
- All employees must wear face coverings.
- All employees must wash or sanitize hands after each interaction with a customer.

EXAMPLES OF ESSENTIAL RETAILERS	Grocery stores - Warehouse stores - Hardware stores - Big Box stores selling essential household staples - Nurseries - Liquor stores - Businesses that sell essential office supplies needed to work from home - Auto Parts and repairs stores - Bicycle repair stores - RV Repair and Sales stores

No changes were made to how essential business operate. Executive Order GA-16 does not apply to "essential" businesses that have been able to operate during the Stay-at-Home order. The State of Texas has established a list of 17 essential business classifications. To see the full list, visit **tdem.texas.gov**.

EXAMPLES OF PROHIBITED ACTIVITIES	Public or private gatherings regardless of size - Most nursing home visits - Using public playground equipment - Eating or drinking inside restaurants, bars, and food courts - Going to the gym - Going to a massage or spa - Going to a tattoo and/or piercing studio - Going to a hair salon or barbershop - Going to a nail salon

If you have any questions about how this "retail-to-go" process applies to your retail business, please email **businesscovid19@dentoncounty.gov**.