



# NEWS RELEASE

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FOR IMMEDIATE RELEASE

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## Some changes ahead in trash and recycling contract

PROSPER (September 11, 2018) Some changes in the weekly scheduling of trash and recycling collection, along with changes in the pickup of yard waste, will be implemented early next year, as the Town of Prosper has elected to enter in a contract with a new solid waste vendor.

The new contract, enacted with Community Waste Disposal, commonly known as CWD, goes into effect on Feb. 1, 2019. When that occurs, Prosper residents will join homeowners in over 20 other communities in the Dallas-Fort Worth area as CWD customers.

Like in most communities, residents in Prosper are served by the Town of Prosper, pay their solid waste fee to the Town, and can file complaints and grievances to the Town's Utility Billing Department. However, once the new contract is in place, homeowners will be able to contact CWD's customer service department directly for issues like missed pickups or other related matters.

"The opportunity to open negotiations for a new solid waste contract became available because of the expiration of the old contract," says Chuck Springer, Executive Director of Administrative Services. "At that point, our goal was to secure a contract that ensured the highest level of service to our residents. We received proposals, interviewed potential providers, and negotiated what we feel is a favorable contract."

Among the changes that promise to improve service is a switch to a five-day-a-week pickup schedule, rather than a two-day-a-week schedule, ensuring that trucks are within Town limits every day of the week. This change makes it easier to redirect collection trucks in case of missed pickups or other conditions that require action.

Another is the addition of weekly yard waste pickup on the day of regular pickup, without the need to call or contact the contractor for service. Organic waste such as cut brush, trimmings, and small branches must be gathered in biodegradable paper bags, available commercially, and larger brush must be bundled. Yard waste is recycled for use as mulch.

Monthly bulk trash pickup will continue, and a drop-off point for bulk trash will be established at the Town's Public Works Center, where the contractor will provide service two Saturdays a month. Details on the schedule will be shared later. New trash poly carts and gently-used recycle carts will be distributed when the new service begins.

"We're very confident that the service levels in the new contract with CWD will provide residents with what they deserve in solid waste collection," said Springer. "The company's commitment is evident in the almost \$3 million investment they're making. We're looking ahead to the future and are convinced that the new contract will meet our needs as we grow."

Monthly fees will see a slight increase of 17 cents per household with standard service. The new contract has a life-span of five years, with annual inflationary adjustments, and has provisions for lengthening at the discretion of the Town. The contract also sets commercial rates and CWD will meet with commercial customers individually before the start of the new service.

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**ABOUT THE TOWN OF PROSPER** – The Town of Prosper is a fast-growing suburb with small town charm, located 30 miles north of Dallas at the crossroads of U.S. 380, Preston Road and the Dallas North Tollway in Collin and Denton Counties. Prosper sits on 27 square miles and is home to more than 24,000 people. A home-rule municipality, governed by a council-manager form of government, the town has full-time fire and police departments, including its own dispatch service. As the Town grows to its projected build-out population of 70,000 residents, Prosper's vision is to remain a "Place Where Everyone Matters."