

200 S. Main St.  
Prosper, TX 75078



# NEWS RELEASE

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FOR IMMEDIATE RELEASE

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## New solid waste service set to start on week of Jan. 28 *Old carts picked up on week of Jan. 21*

PROSPER (January 22, 2019) Residents will see trash and recycling collection trucks more often in Town as the new solid waste contract with CWD begins on Monday, Jan. 28, converting the Town from twice-a-week collection to a five-day-a-week collection schedule.

In addition to the weekly schedule change, which will require most residents to become accustomed to a new pickup day, the new contract includes same-day pickup service for organic yard waste, and a convenient in-town drop off collection point for bulk waste.

Even though the official start day for the contract is Friday, Feb. 1, the new pickup schedule will begin on that week's Monday.

That's after this week's gathering of the old poly carts by Waste Connections, the outgoing contractor, and the distribution of the new poly carts by CWD, the new contractor. That process is scheduled for the current week. During this week, each residence will be provided with the same number of new trash carts and recycling carts as it already uses. The old carts will be collected and removed, meaning that residents should place all Waste Connection carts out during the collection days this week, whether or not there is anything in them.

Any residence that has not received new CWD poly carts by Monday, Jan. 28 should contact CWD at (972) 392-9300, Option 2, or via email at [customerservice@cwd.to](mailto:customerservice@cwd.to).

Information on the boundaries of the five separate collection sectors, along with the day of the week these will receive pickup service, has been distributed via a series of brochures, social media posts, website maps and other methods. Residents can refer to <https://www.prospertx.gov/residents/trash-recycling/> for the latest information.

The new five-day-a-week pickup schedule ensures that trucks are within Town limits every day of the week, making it easier to redirect collection trucks in case of missed pickups. Organic yard waste is to be picked up on the day of regular pickup, without the need to call for service. Nevertheless, cut brush, trimmings, leaves, clippings, and small branches must be gathered in biodegradable paper bags, available commercially, and larger brush must be bundled. Yard waste is recycled for use as mulch.

Monthly bulk trash pickup will continue, and a drop-off point for bulk trash has been established at the Town's Public Works Center, where the contractor will provide service two Saturday mornings a month.

The Spring Clean-up Event will also be continued under the new contract.

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**ABOUT THE TOWN OF PROSPER** – The Town of Prosper is a fast-growing suburb with small town charm, located 30 miles north of Dallas at the crossroads of U.S. 380, Preston Road and the Dallas North Tollway in Collin and Denton Counties. Prosper sits on 27 square miles and is home to more than 24,000 people. A home-rule municipality, governed by a council-manager form of government, the town has full-time fire and police departments, including its own dispatch service. As the Town grows to its projected build-out population of 70,000 residents, Prosper's vision is to remain a "Place Where Everyone Matters."