

THE UTILITY CONNECTION

News and information for Prosper's Utility Customers

For more information call Utility Billing at 972-346-2640

Jan-March 2022

Offices Closed on Good Friday

Prosper's administrative offices will close on Good Friday, April 15.

Personnel will resume normal schedules on Monday, April 18.

Garbage and recycling pickup services will not be affected by the closure. As always, emergency crews will be at full capacity regardless of the holiday.

Current Watering Guidelines

From now until March 31 residents are encouraged to follow the recommended once-a-week watering guidelines. During the colder months grass needs less water to thrive. To receive notifications on the best time to water, sign up at

WaterMyYard.org.

Find your water schedule at prospertx.gov/waterconservation

Solid Waste Increase Reminder:

Solid waste and recycle rate increases go into effect February 1.

Winter Averaging Concludes February 15

For residential accounts, the annual winter averaging calculations for sewer charges conclude February 15 and the March utility bill reflects the monthly charge that will be assessed for sewer service for the next 12 months.

As you'll recall, sewer charges for residents who had an active account with Prosper during the months of December, January and February were monitored for water use. Since the vast majority of water used during these months is used indoors for showers or baths, in toilets, for washing clothing and dishes, and very little, if any, is used outdoors, the utility uses that measurement to set sewer rates.

If you did not have service during those months, sewer bills for the next year are calculated by actual volumetric water usage and is capped at 10,000 gals if volumetric usage is higher. If you have a septic system, this does not affect your bill. Winter average adjustment forms must be completed on or before June 1.

Participate in the Mayor's Fitness Challenge Until April 18

Get ready to jumpstart your fitness routine! Join Mayor Ray Smith and Parks and Recreation in the 2022 Mayor's Fitness Challenge! The Challenge is issued each year as a fun way for the Prosper community to focus on fitness after the holidays. Families are encouraged to turn their attention to health and wellness by engaging in and documenting their fitness routines for 90 days. Those who successfully track 90 fitness minutes per week throughout the contest and turn in a completed tracking sheet will earn a free t-shirt and be entered to win a Fitbit. To participate, visit prospertx.gov/mayorschallenge.

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Get a Free Sprinkler Evaluation

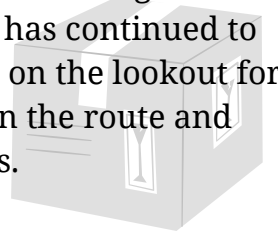
Registration for the Town of Prosper Sprinkler Evaluation Program is open! The program is free to Town of Prosper water users, and the first 200 registered will receive:

- A complete evaluation of the residents' irrigation system including information added about each zone including broken heads, nozzle adjustments needed, pressure issues, and leaks;
- An inspection of the rain and freeze sensor, static water pressure, and verification of the correct backflow device;
- Information on the sprinkler types installed and how to make them more efficient;
- Information on a suggested modified E.T. based watering program;
- A walk through on how to set the irrigation controller; and
- A link to search for a licensed irrigator to help with repairs.

Register today at mysprinklereval.com/?Prosper to secure your spot!

Spring Clean-up March 19

Save the date for the Spring Clean-up Event set for Saturday, March 19. The annual "clean out the garage and attic and get rid of the junk" event is set. CWD is once again partnering with us on the event, which has continued to grow every year. Be on the lookout for more information on the route and acceptable materials.



PROSPER
Community Library

Be sure to check out the Prosper Community Library website and social channels to find out about the fun being offered this winter!

ProsperTX.gov/library

Register for Parks and Recreation camps, classes and programs

Prosper Fishing Derby February 19

Bring the family to the pond at Frontier Park for the annual Prosper Fishing Derby on Saturday, February 19 from 9-11 a.m. It's free and fun for the whole family with prizes for kids 14 and under. Register today for youth and adult camps and classes at prosperparksandrec.org and connect with Prosper Parks and Recreation on Facebook for more information.

