

THE UTILITY CONNECTION

News and information for Prosper's Utility Customers

For more information call Utility Billing at 972-569-1180 Dec. 2019/Jan. 2020

Christmas tree drop off point

Many families and businesses still display an organic (sometimes we call them "real") Christmas tree. These trees are often cut from local or area farms and add a special significance to the Christmas holiday.

These trees, unfortunately, cannot be replanted and thus end their useful lives at the end of the season, when it's time to pack away the lights and ornaments.

The Town is providing a central drop-off point for these trees from Monday, Dec. 30 to Sunday, Jan. 12. The unattended drop-off point is located in the parking area on south side of First St. immediately west of the Central Fire Station.

The area will be open 24 hours a day. As always, trees must be cleared of any lights, ornaments, decorations, tinsel, garland and any other non-organic material. Also, no frosted trees will be accepted.

The service is free and open to Prosper residents and businesses only.

Holiday closures scheduled for December and January

Town offices will be closed on Christmas Eve, Dec. 24 and Christmas day, Dec. 25, reopening on Dec. 26. Likewise, offices will close on Wednesday, Jan. 1. And, in honor of the birthday of Dr. Martin Luther King, Jr., offices will also close on Monday, Jan. 20.

Trash and recycling collection will be affected by the closures on Christmas Day and New Year's Day, but not by the MLK Day closure.

There will be no trash and recycling collection on Wednesday, Dec. 25. Wednesday's collection will occur on Thursday. Regular service on Thursday will shift to Friday, and Friday's collection will occur on Saturday.

That exact same scenario occurs the following week for New Year's Day on Wednesday, Jan. 1. Collection will shift on Wednesday to Thursday of that week, Thursday routes will be collected on Friday and Friday routes will be serviced on Saturday.

As mentioned, there is no shift for the Jan. 20 celebration of MLK Day.

Calculating sewer charges

Because there's no way to measure how much water flows through residential drains, calculating the charges for sewer service must rely on the flow of water that can be measured. That's what happens between Nov. 15 and Feb. 15.

Every year, the sewer or wastewater charges assigned to each residential utility account are calculated using the average amount of water used during these three months. That's because the vast majority of water used in homes during this time period is used indoors. Water used indoors, of course, flows through the sewer system.

Fixing leaks, avoiding waste, washing only full loads of clothing or dishes, and limiting car washes at home also help keep consumption down, allowing for an accurate sewer charge.

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Dec. 2019/Jan. 2020

Back Page

Don't let the FOG get the upper hand

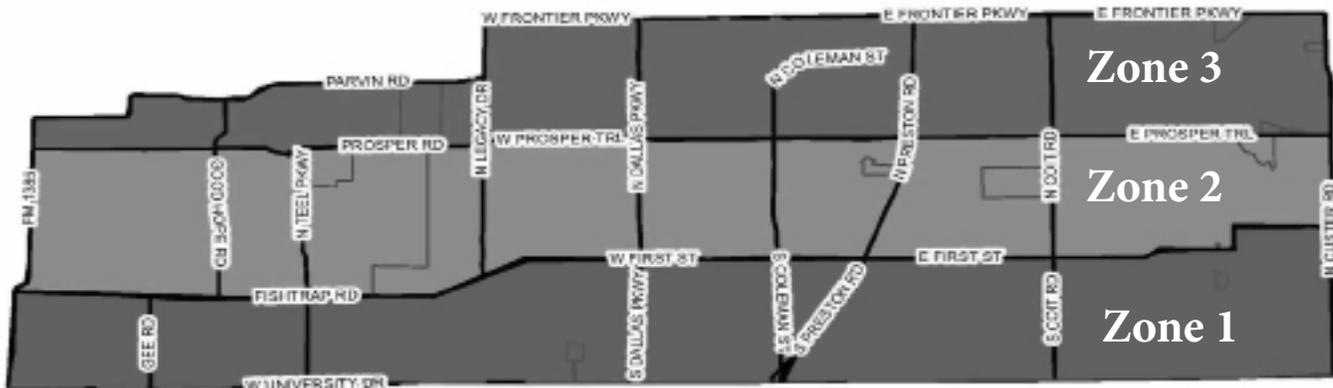
Defend your drains after your holiday feast! Scrape grease and food scraps from trays, plates, pots, pans, utensils and cooking surfaces into the trash for disposal. When fats, oil and grease (FOG) go down the drain, they can pass through water treatment plants and enable harmful bacteria to enter our waterways. Don't let FOG impair our streams with bacteria. Do your part, trash the FOG!



Fertilize your lawn with maximum care

When applying winter weed herbicides, make sure that you read the label on the bag and only use the manufacturers recommended amount. If weed killer, fertilizers or any other lawn care products fall on sidewalks and driveways, sweep them back onto the lawn. Excess weed killer washes off of your yard every time it rains and is harmful to aquatic vegetation. #keepprosperbeautiful

Watering map and schedule



Until March 31, residents must reduce their automatic watering to once per week, when needed. The Town is split into zones, with each zone assigned a watering day.

Zone 1: Mondays

Homes and businesses between First Street/Fishtrap Road and US 380

Zone 2: Wednesdays

Homes and businesses between Prosper Trail/Prosper Road and First Street/Fishtrap Road

Zone 3: Fridays

Homes and businesses between Frontier Parkway/Parvin Road and Prosper Trail/Prosper Road

Office hours: Monday-Thursday 8 a.m. to 5:30 p.m. Friday 8 a.m. to 5 p.m.