

# THE UTILITY CONNECTION

News and information for Prosper's Utility Customers

For more information call Utility Billing at 972-569-1180 Dec. 2020/Jan. 2021

## Christmas tree drop off point

Many families and businesses still display an organic (sometimes we call them "real") Christmas tree. These trees are often cut from local or area farms and add a special significance to the Christmas holiday.

These trees, unfortunately, cannot be replanted and thus end their useful lives at the end of the season, when it's time to pack away the lights and ornaments.

The Town is providing a central drop-off point for these trees from Monday, Dec. 28 to Sunday, Jan. 10. The unattended drop-off point is located in the parking area on south side of First St. immediately west of the Central Fire Station.

The area will be open 24 hours a day. As always, trees must be cleared of any lights, ornaments, decorations, tinsel, garland and any other non-organic material. Also, no frosted trees will be accepted.

The service is free and open to Prosper residents and businesses only.

## Holiday closures scheduled for December and January

Town offices will be closed on Christmas Eve, Dec. 24 and Christmas day, Dec. 25, reopening on Dec. 28. Likewise, offices will close on Friday, Jan. 1. And, in honor of the birthday of Dr. Martin Luther King, Jr., offices will also close on Monday, Jan. 18.

Trash and recycling collection will be affected by the closures on Christmas Day and New Year's Day, but not by the MLK Day closure.

There will be no trash and recycling collection on Friday, Dec. 25. Friday's collection will occur on Saturday.

That exact same scenario occurs the following week for New Year's Day on Friday, Jan. 1. Collection will shift on Friday to Saturday of that week,

As mentioned, there is no shift for the Jan. 18 celebration of MLK Day.

## Winter averaging now in place

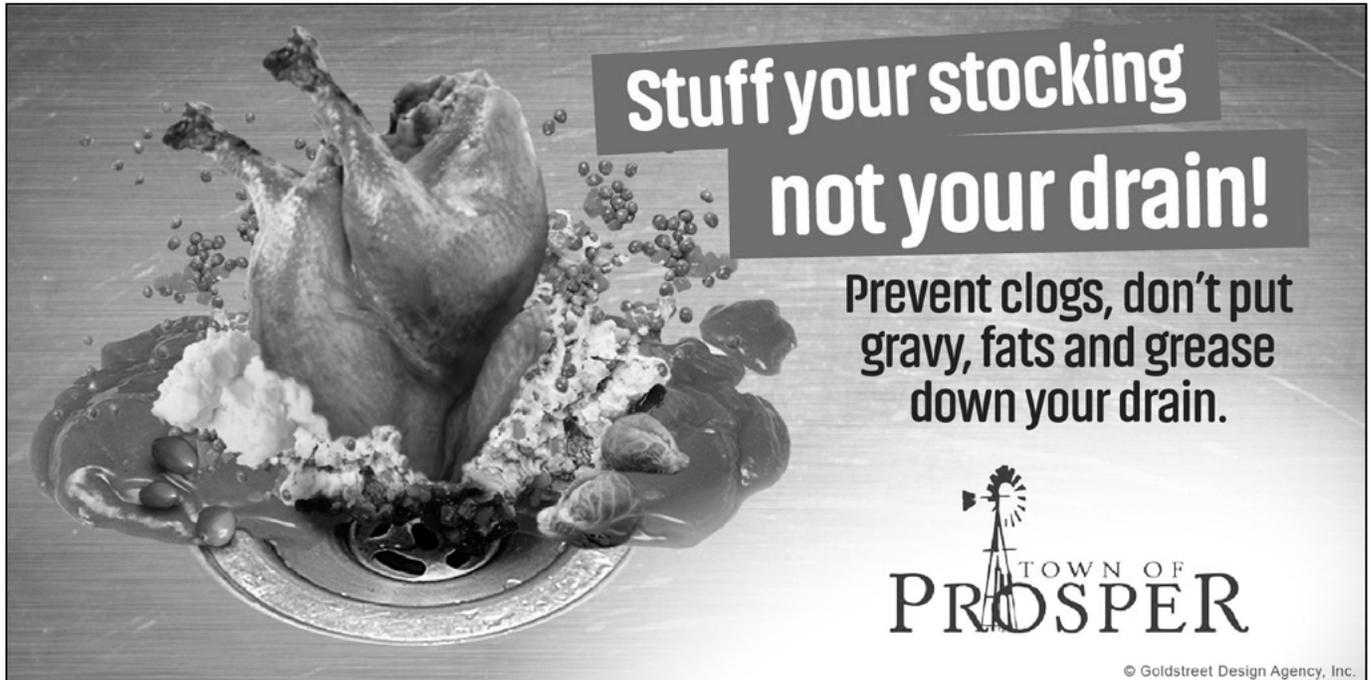
Because there's no way to measure how much water flows through residential drains, calculating the charges for sewer service must rely on the flow of water that can be measured. That's what happens between Nov. 15 and Feb. 15.

Every year, the sewer or wastewater charges assigned to each residential utility account are calculated using the average amount of water used during these three months. That's because the vast majority of water used in homes during this time period is used indoors. Water used indoors, of course, flows through the sewer system.

Fixing leaks, avoiding waste, washing only full loads of clothing or dishes, and limiting car washes at home also help keep consumption down, allowing for an accurate sewer charge.



Office hours: Monday-Thursday 8 a.m. to 5:30 p.m. Friday 8 a.m. to 5 p.m.



**Stuff your stocking  
not your drain!**

Prevent clogs, don't put  
gravy, fats and grease  
down your drain.

 TOWN OF  
**PROSPER**

© Goldstreet Design Agency, Inc.

## Get your sprinklers checked this winter

**F**or a limited time, free sprinkler evaluations are being offered! To secure your spot visit [www.mysprinklereval.com?Prosper](http://www.mysprinklereval.com?Prosper). All evaluations will be completed based upon home owner and evaluator scheduling availability. The evaluator will not repair any part of the system, so if your system requires major repairs, you will need to have those completed before the evaluation is done. Please ensure that your system is working prior to registration!

## Fertilize your lawn with maximum care

**W**hen applying winter weed herbicides, make sure that you read the label on the bag and only use the manufacturers recommended amount. If weed killer, fertilizers or any other lawn care products fall on sidewalks and driveways, sweep them back onto the lawn. Excess weed killer washes off of your yard every time it rains and is harmful to aquatic vegetation. #keepprosperbeautiful

## Once weekly watering schedule

**U**ntil March 31, residents must reduce their automatic watering to once per week, when needed. The Town is split into zones, with each zone assigned a watering day.

**Zone 1: Mondays** - Homes and businesses between First Street/Fishtrap Road and US 380

**Zone 2: Wednesdays** - Homes and businesses between Prosper Trail/Prosper Road and First Street/Fishtrap Road

**Zone 3: Fridays** - Homes and businesses between Frontier Parkway/Parvin Road and Prosper Trail/Prosper Road