

# THE UTILITY CONNECTION

News and information for Prosper's Utility Customers

For more information call Utility Billing at 972-346-2640

Feb-March 2017

## Offices closed on Good Friday

Prosper's administrative offices will close on Good Friday, April 14, reopening on Monday, April 17.

Nevertheless, garbage and recycling services will not be affected by the closure. Bulk trash will remain unchanged as well, occurring on the specific Monday of the month for each quadrant of Town. Please call 469-452-8000 by the Friday before your pickup day to get added to their pick-up list.

And, as always, emergency crews will be at full capacity regardless of the holiday.



## Winter averaging concludes

For residential accounts, the annual winter averaging calculations for sewer charges have concluded and the March utility bill reflects the monthly charge that will be assessed for sewer service for the next 12 months.

As you'll recall, sewer charges for residents who had an active account with Prosper during the months of December, January and February were monitored for water use. Since the vast majority of water used during these months is used indoors for showers or baths, in toilets, for washing clothing and dishes, and very little, if any, is used outdoors, the utility uses that measurement to set sewer rates.

If you did not have service during those months, sewer bills for the next year are calculated by actual volumetric water usage and is capped at 10,000 gals if volumetric usage is higher. If you have a septic system, this does not affect your bill.

## Spring Clean-Up changes location

Prosper's popular Spring Clean-Up Event is coming on March 18. As usual, there will be opportunities for residents to bring their recyclables and trash, and drop the material off at no charge.

What's different is the location. Because of the ongoing construction of the new Town Hall and Library Building, this year's Spring Clean-Up Event will be held on South Craig Street just east of Rucker Elementary.

Participants are asked to enter the drop-off zone by utilizing Broadway Street to South Craig Street. At that point, there will be collection points for specific types of trash and recyclables. No reservations are necessary, but the event is open only to Prosper residents.

## Water conservation seminar set

**P**rospers Public Works Department is offering a free seminar on water conservation on **Tuesday, April 25**. The seminar will be held at the **Prosper Water Tower Garden, 401 South Craig Street**. It runs from **6 p.m. to 8 p.m.** and is open to the public.

### **Saving from a Rainy Day, Making a Rain Barrel**

**T**he seminar covers the basics and benefits of rainwater harvesting and the effects storm water has on the environment. Participants will learn how to collect and utilize rainwater at home and have the opportunity to construct their very own 55-gallon rain barrel.

While attendance is free, registration is required. Also, for those wishing to construct their very own rain barrel, there will be a \$50 fee. Registration can be accomplished at this website: <https://dallas.tamu.edu/courses/2017/april-25-2017-saving-from-a-rainy-day-making-a-rain-barrel-prosper/>.



## Fast Facts

■ Trash and recycling will not be affected by President's Day or Easter Holidays.

■ Bulk trash is now collected on Mondays. The Town is divided into four quadrants, and each quadrant has its own Monday pickup schedule.

On the first Monday of the month, residents who live between FM 1385 and Teel Parkway will be serviced.

Residents between Teel Parkway and Preston Road will be serviced on the second Monday of the month.

On the third Monday of the month, those residents living between Preston Road to Coit road will be serviced.

And, residents who live between Coit Road and Custer Road will have pickup service on the fourth Monday of the month.

■ Starting April 1, water only twice a week, when needed.

Watering days are scheduled, so please view the watering map at <http://www.prospertx.gov/wp-content/uploads/Watering-Map.pdf>

■ Residents may sign up at [www.watermyyard.org](http://www.watermyyard.org) for advice on when and how much to water.